SHANNON KILLINGSWORTH

UX DESIGNER

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PROFILE

I am a detail-oriented UX Designer with over ten years of experience in designing local, web, and mobile applications and workflows.

I have the experience and knowledge to not only design experiences for complex processes, but to also contribute to long term strategy and product roadmap planning.

SKILLS

Experienced working within cross functional teams contributing to product strategy from a design perspective.

Skilled at creating wireframes and prototypes at varying levels of fidelity.

Comfortable at breaking down complex problems into usable, intuitive solutions.

Adept at illustration and video editing.

Software that I am experienced with:

- Figma
- Sketch
- Invision
- Zeplin
- Axure
- Adobe After Effects
- Adobe Premier
- Adobe Photoshop
- Balsamia

I have worked with several different tools in the past that may not be listed. If you use a different tool that works well for you that I am not familiar with, I am always happy to learn a new tool.

WORK EXPERIENCE

OPI Systems

UX/UI Designer

Sole designer for a web based grain management product. Created a comprehensive style guide with all components required for a complete visual refresh. Redesigned several sections of the system to be responsive for improved functionality on all device types.

Amazon Web Services

February 2020 - June 2023

July 2023 - Current

UX Designer

Primary UX Designer for three AI/ML services, including Personalize, Forecast, and DeepRacer. Tasks include strategizing capabilities, designing flows and wireframes, conducting testing, creating low and high fidelity designs, leading reviews, and working with development to implement designs.

Quicken Loans September 2019 - February 2020 Senior UX Designer/Strategist

Working with Rocket Professional product managers to create a complete web and mobile experience for mortgage influencers to refer, originate, and track mortgage loans for clients.

Blue Cross of Michigan

Senior Digital Transformation UX Designer

Collaborated with business stakeholders to redesign the Membership and Group Billing experience. This included the addition of omni-channel communication into the experience as well as designing new dashboards to be accessed by groups and members.

VML

UX/UI Product Designer

Created the UX/UI design for the Find pillar of the FordPass and Lincoln Way mobile apps for Ford Motor Company. Worked as part of a global cross-functional team utilizing a global style guide and UI kit to produce user flows, prototypes, annotations, and low and high fidelity assets which maintained a consistent global user experience.

O'Reilly Auto Parts

Web UX Designer

Worked with stakeholders at all levels to design web apps for the internal employee portal which is used by 70,000 users. The design process included user interviews, wireframing, prototyping, creating high-fidelity screens, and collaborating with QA and Development.

PaperWise

Solution Architect/Designer

July 2004 - January 2016

Designed and created integrations between digital document management software and customer management systems. Each integration required me to design a unique interface and workflow to maximize efficiency for users when filing or retrieving documents.

January 2016 - February 2017

February 2017 - February 2019

February 2019 - September 2019